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03/25/13

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☐ IXC ☒ CLEC ☐ ILEC ☐ Wireless

CERTIFICATED COMPANY INFORMATION

ALEC, LLC	
Company Name	
859-254-9667	Telephone #
Db/a/fka	
250 W. Main St. Ste. 1920	
Mailing Address	
Lexington, KY 40507	
City, State, Zip Code	
Business Location	
City, State, Zip Code	
County	

REGISTERED AGENT INFORMATION

Registered Agent: National Registered Agents, Inc.	
Mailing Address: 2 Office Park Court, Suite 103	
City, State, Zip Code: Columbia, SC 29223	

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

A.	Mark Hayes			
	General Manager (Include address if different than above.)			
	859-721-4224	/	859-721-4201	/
	Telephone Number		Facsimile Number	
				mhayes@alec.net
				E-mail Address
B.	Phil Crawford			
	Customer Relations /Complaints Representative (Include address if different than above.)			
	859-721-4223	/	859-721-2880	/
	Telephone Number		Facsimile Number	
				pcrawford@alec.net
				E-mail Address
C1.	Mark Hayes			
	Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.)			
	Same as above	/		/
	Telephone Number		Facsimile Number	
				E-mail Address
C2.	1-866-709-8030			
	Customer Contact (Toll Free Number)			
D.	Todd Holmes			
	Engineering Operations (Include address if different than above.)			
	828-379-4444	/	859-721-2880	/
	Telephone Number		Facsimile Number	
				tholmes@alec.net
				E-mail Address
E.	Phil Crawford			
	Test and Repair (Include address if different than above.)			
	859-721-4221	/	859-721-2880	/
	Telephone Number		Facsimile Number	
				pcrawford@alec.net
				E-mail Address

F. NOC
Emergencies (During non-office hours)
877-440-1989 / /
Telephone Number Facsimile Number E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. Mark Hayes 250 W. Main St. Ste. 1920 Lexington, KY 40507
Regulatory Officer (Include address if different than above.)
859-721-4224 / 859-721-4201 / mhayes@alec.net
Telephone Number Facsimile Number E-mail Address

H. Mark Hayes
Dual Party Mailings (Name)
250 W. Main St. Ste. 1920 Lexington, KY 40507
Mailing Address
859-721-4224 / 859-721-4201 / mhayes@alec.net
Telephone Number Facsimile Number E-mail Address

I. Mark Hayes
Interim LEC Fund Mailings (Name)
Same as above
Mailing Address
/ /
Telephone Number Facsimile Number E-mail Address

J. Keillah Spell
Universal Service Fund Mailings (Name)
200 Chastain Center Blvd. Suite 200, Kennesaw, GA 30144
Mailing Address
678-399-9315 / / kspell@alec.net
Telephone Number Facsimile Number E-mail Address

K. Mark Hayes
Gross Receipts Mailings (Name)
Same as above
Mailing Address
/ /
Telephone Number Facsimile Number E-mail Address

L. Mark Hayes
Lifeline Mailings (Name)
Same as above
Mailing Address
/ /
Telephone Number Facsimile Number E-mail Address

Keillah Spell
This form was completed by (print name)
Contracts/Regulatory Specialist
Title

[Signature]
Signature
3-15-13
Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Clerk's Office
Post Office Drawer 11649
Columbia, South Carolina 29211

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

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